

CANCELLATION/BOOKING POLICY

AMC EDUCATIONAL SUPPORT

Reviewed on: 30/06/2024

CANCELLATION/BOOKING POLICY:

Please note that I am no longer able to provide a free consultation service due to a high number of cancellations, which has prevented me from booking services for other service users. I regret that I now must receive 20% of the hourly rate booking fee upon booking to secure all bookings.

It is crucial that you provide a minimum of 48 hours' notice period of cancellation before a booked session. This not only allows me to provide other clients with a slot and continue to support those who require my services but also reduces the time potential clients wait for availability.

Please note that without booking confirmation (7 calendar days) before a booked slot, any slot (not confirmed) may be booked by those wishing to secure a booking.

I understand that sometimes a cancellation is unavoidable, and you may be unable to give a 48-hour notice period. **You may still be charged** if you cancel more than twice after pre-booking a session and give less than 48 hours' notice.

Once again, I appreciate your understanding and cooperation in this matter. Your adherence to these policies will help us serve you and other clients more effectively.

